

# CANADIAN AI ADVANCEMENT INSTITUTE

## Terms of Use

**Last Updated: Nov 19, 2025**

### 1) Educational Purpose Only; No Professional Advice

The Canadian AI Advancement Institute (“CAIAI”) provides educational content, demonstrations, and training materials for informational purposes only. CAIAI does not provide legal, financial, medical, human resources, cybersecurity, or other professional advice. Learners should consult qualified professionals before relying on or implementing any concept covered in CAIAI materials.

### 2) Learner Responsibility for Use, Compliance, and Outcomes

You are solely responsible for evaluating, testing, validating, approving, implementing, and monitoring any AI tools, workflows, prompts, models, model outputs, datasets, or configurations you choose to use. You must ensure compliance with all applicable laws, regulations, sectoral rules, institutional/organizational policies (including privacy, confidentiality, and data-handling rules), licensing terms, and professional standards. CAIAI does not control or is responsible for your end use.

### 3) AI & Third-Party Services Notice

Courses may reference or interact with third-party tools or services (e.g., AI models, APIs, datasets, plugins). Third-party tools are provided “as is” by their providers and may change, degrade, become unavailable, or produce inaccurate, biased, or harmful content. You are responsible for verifying accuracy and fitness for your purpose and for obtaining any necessary permissions or licenses for data or content you upload or use.

### 4) Data You Provide

Do not upload or input confidential, personal, health, financial, student, or otherwise regulated data unless you have lawful authority and appropriate safeguards. You warrant that you have all rights and consents to provide any data you submit and that your use will not infringe or violate any rights or laws.

### 5) No Warranties

THE CAIAI AND ITS INSTRUCTORS, STAFF, AND AFFILIATES PROVIDE ALL COURSES, MATERIALS, TEMPLATES, DEMONSTRATIONS, AND RESOURCES “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, OR RESULTS. CAIAI does not warrant that any AI workflow, configuration, output, or recommendation will be accurate, secure, compliant, or suitable for your specific use case.

## 6) Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, CAIAI WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES; LOST PROFITS; LOSS OF GOODWILL; LOSS OR CORRUPTION OF DATA; OR BUSINESS INTERRUPTION, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. CAIAI'S TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS ARISING OUT OF OR RELATED TO A SPECIFIC COURSE OR MATERIALS IS LIMITED TO THE FEES YOU PAID TO CAIAI FOR THAT COURSE OR MATERIALS (EXCLUDING TAXES). Nothing in these Terms excludes liability that cannot lawfully be excluded.

## 7) No Indemnity by CAIAI

CAIAI has no obligation to indemnify learners beyond the limitation set out above.

## 8) Learner Indemnity

You will defend, indemnify, and hold harmless CAIAI and its instructors, staff, and affiliates from and against any claims, damages, liabilities, costs, and fees (including reasonable legal fees) arising out of or related to: (a) your use or deployment of AI tools, workflows, prompts, datasets, or outputs; (b) your uploaded or provided content/data; or (c) your breach of these Terms or applicable law.

## 9) Refunds & Cancellations

Unless explicitly stated otherwise in a published course-specific refund policy, all purchases of courses and learning materials are final and non-refundable. Where consumer protection laws require a cooling-off or specific remedy, CAIAI will comply with those minimum requirements.

## 10) Service Modifications; Availability

CAIAI may update, improve, rearrange, or discontinue any course, module, lab environment, or feature at any time. CAIAI does not guarantee uninterrupted access and may suspend or limit access for maintenance, security, legal, or business reasons. If a material change substantially reduces core course content after your purchase, CAIAI will provide a reasonable alternative (e.g., updated dates, replacement content of comparable learning value). CAIAI is not liable for third-party outages (e.g., AI model/API downtime) or for delays caused by your network, device, or organizational policies.

## 11) Academic Integrity

You agree to complete assessments honestly and refrain from any conduct that misrepresents your identity or work. You will not submit AI-generated or third-party work as your own unless expressly permitted, and you will follow any disclosure rules we specify for AI-assisted work. Prohibited conduct includes plagiarism, unauthorized collaboration, sharing answers or solutions, circumvention of proctoring, and tampering with course systems. Violations may result in grading penalties, revocation of certificates, removal from a course without refund, and/or notification to your institution or employer, where applicable.

## 12) Intellectual Property; Copyright & Trademarks (No Copying)

All CAIAI course content—including text, videos, slides, labs, datasets, templates, code samples, images, and assessments—and all CAIAI names, logos, and marks are owned by CAIAI or its licensors and are protected by intellectual property laws. We grant you a limited, non-exclusive, non-transferable, revocable license to access and use the materials solely for your personal, non-commercial learning during the course and for your reasonable study reference afterward. You may not copy, reproduce, record, screenshot, download at scale, distribute, publicly display, publish, mirror, scrape, train models on, sell, sublicense, or otherwise exploit the materials, nor remove notices or trademarks. You may not use CAIAI's trademarks (including word marks and logos) without prior written permission. If you believe content has been used in a way that constitutes infringement, contact us with sufficient detail so we can assess and respond.

## 13) Governing Law; Venue

These Terms are governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, without regard to conflict-of-laws rules. You agree to the exclusive jurisdiction and venue of the courts located in British Columbia for any dispute arising out of or relating to these Terms or your participation.

## 14) Survival

Sections 1–14 (and any other provisions that by their nature should survive) survive termination or completion of the course.

# Privacy Policy

**Last Updated: Jan 27, 2026**

## 1. Summary Statement

We respect your privacy and are committed to protecting your personal information in compliance with Canadian and European Union privacy laws, including the Personal Information Protection and Electronic Documents Act (PIPEDA), Freedom of Information and Protection of Privacy Act (FIPPA/FOIPPA), and General Data Protection Regulation (GDPR).

We collect and use only the minimum data necessary to operate our learning management system (LMS), deliver online education, and meet our obligations to learners, employers, and accrediting institutions.

Your learning progress may be shared with:

- Your employer (if they enrolled you or require verification)
- The association, professional body, or educational partner that offers or accredits the training

We do not sell your personal data and may use it for targeted marketing and promotional emails.

## 2. Why We Collect Personal Information

We collect personal information to:

- Register you for training programs and provide access to course materials
- Track course progress, generate completion records, and issue certifications
- Communicate important updates about your course
- Support personalization of your learning experience and future offerings
- Perform performance analytics, statistical reporting, and geolocation-based insights
- Conduct research, case studies, surveys, and feedback collection (including testimonials) for improving course offerings
- Use for targeted marketing and promotional emails

We may aggregate usage information to improve and enhance our services

- Share anonymized analytics with partner universities and educational institutions
- Use anonymized data to train AI models for service improvements

We collect technical data (IP address, device/browser info, logs) for platform improvement, fraud prevention, and legal/security obligations.

## 3. What Information We Collect

The personal data we may collect includes:

- Full name

- Email address
- Job title, employer, or organization (if applicable)
- Country or region
- Course enrolment and completion data (including grades)
- Geolocation data (for analytics)
- Survey responses, testimonials, and feedback
- IP address, device/browser info, logs

#### 4. Data Retention

- Education data is retained for 5 years after course completion.
- Final grades and certification records are retained for 5 years.
- Marketing and research data is retained as necessary.

#### 5. Data Security

- Encryption at rest and in transit
- Multi-factor or email-based authentication offered, but not mandatory for users.
- Canadian-hosted servers and backups

#### 6. Vendor Compliance

Data Sharing/Third-Party Processors:

- We currently share completion information with [Accredible.com](#) to generate certifications. Accredible.com operates in the European Union (EU) and complies with EU Privacy and GDPR Regulation. Please refer to Accredible.com's [Privacy Policy](#) and [GDPR Policies](#).
- We use PayPal to process payments made through our platform. When you make a purchase, certain personal data is shared directly with PayPal, including your name, email address, billing information, transaction amount, and payment method details. PayPal processes this information as an independent data controller in accordance with its own privacy policies.
- All other vendors comply with PIPEDA and FIPPA/FOIPPA. We sign data processing agreements and restrict cross-border transfers unless legally required and consented to.

International Data Transfers:

- Accredible.com processes personal data within the EU, outside Canadian jurisdiction. When personal data is transferred internationally, Accredible.com relies on appropriate safeguards in accordance with PIPEDA.
- PayPal may process personal data outside of the European Economic Area (EEA), including in the United States and other jurisdictions where it operates. Where personal data is transferred internationally, PayPal relies on appropriate safeguards such as Standard Contractual Clauses (SCCs) approved by the European Commission and other lawful transfer mechanisms in accordance with GDPR.

## 7. Who We Share Your Data With

- Your employer (if applicable)
- Accrediting associations and institutions
- Trusted Canadian tech partners
- Research partners (anonymized data)
- Law enforcement (if requested with a subpoena)

## 8. Your Privacy Rights

You may:

- Request access to your data
- Request correction or deletion
- Withdraw consent for specific uses
- Request restrictions on processing

## 9. Website and LMS Terms of Use

- Use platform for lawful educational purposes only
- Keep login credentials secure
- Do not copy or modify content without permission
- Downtime may occur due to maintenance

Continued use means acceptance of the current version.

## 10. Cookies

We use cookies to:

- Maintain secure login sessions
- Enhance your learning experience
- Gather anonymous usage data
- Manage preferences in your browser settings.

## 11. Contact Us

**Canadian AI Advancement Institute**

Email: [admin@caiai.ca](mailto:admin@caiai.ca)